

Web-Based Cultural Competency Assessment Tool

Powered by: 

Promote a web-based learning environment to increase understanding of cultural competency standards and their challenges. Assess cultural competencies using an interactive electronic tool and conduct cultural competency improvement efforts based on data.

Survey questions capture insights on strengths and gaps of cultural competencies by staff and by provider.

ELECTRONIC COMPREHENSIVE OUTCOMES MEASUREMENT PROGRAM FOR ACCOUNT

 "An interactive approach to measuring success" 

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1. Part. 9 Is there a supporting policy that identifies the cultural communities in your area?

No Policy

Informal Policy

Developing Policy

Formal Policy

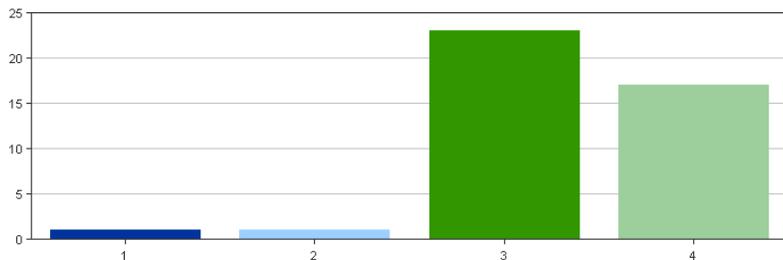
I Do Not Know

[Previous Question](#) [Next Question](#)

Progress: 25% 50% 75% 100%

40%

7. Does your agency know the health beliefs, customs, and values of the culturally diverse groups in your service area?



Answer	Count	Percentage
1. Not At All	1	2.38%
2. Barely	1	2.38%
3. Fairly Well	23	54.76%
4. Very well	17	40.48%
Total:	42	

In addition to raw data extracts in Excel, eCOMPAS Visual Analytics provides graphical charting of correct answers per question with other filtering abilities to make data analysis easy and actionable.

Valuable, cost-effective, web based tools and resources

From the shores of Hawaii... to the tallest building in New York City... grantees and providers have shared lessons learned regarding **their process and electronic tools used** to improve the delivery of care, the management of care, and the exchange and use of data. The end result, Ryan White grantees, providers, planning council members and other stakeholders have access to a valuable resource for which they have collectively influenced and shaped.

info@e-compass.com



Aloha, come and visit the Hawaii exhibit-booth or check out one of the collaborating workshop series and hear how grantees, providers and other partners at national and local levels are helping each other with **web-based tools and solutions**.

"Thanks SO very much for your help, your positive attitude and your expertise! You have no idea how wonderful they all are!"

Grantee Administrator

"I have been "taking" the survey on the e2 site and falling madly in love with it!! I cannot wait to show it to my network! Sadly, my reality is that I must lament that I did not know you sooner!"

HIV Planning Council Coordinator

Check-out these other valuable, cost effective, web-based tools and resources

eCOMPAS Web-Based Client Level Data System



- Super User-Friendly
- Visual and Interactive RSR and ADR
- HAB Performance Measures
- Alerts and Reminders Module
- Contracts Management and Billing
- PDSA Tools for Quality Improvement
- NQC Cross Part Collaborative Module with Benchmarking
- Data Quality Tools
- Electronic Health Information Exchange
- Web-based: no software to install
- CDC XPEMS Data Transfer
- HOPWA One Click APR/CAPER

These web-based tools have **improved process measures, quality measures, streamlined service standards, enhanced the exchange of health information and facilitated the assessment of multiple data variables for planning and care.**

e2 Community Platform Web-Based Solutions for Client Feedback, Health Planning, Care Coordination and Stakeholder Engagement



Community Stakeholders Feedback

- e2 Needs Assessment
- e2 Audio Survey Assessment ACASI
- e2 Client Satisfaction Survey
- e2 Mobile Phone Survey

Community Resources & Services Modules

- e2 Online Resource Guide
- e2 Calendar & Events Posting
- e2 Training & Certification Module
- e2 Health Literacy Screening

For more information on how these tools have helped others contact: **info@e-compas.com**.
For a free online resource guide, please visit www.e-compas.com/freeoffer